

# First Notice



## Safety Notice

Mandatory Action Required

210002

EMEAR

**Genie**  
A TEREX BRAND

**Date:** 19-02-21

**Models and Serial Numbers Affected:** See table 1 on page1 and table 2 on page 3

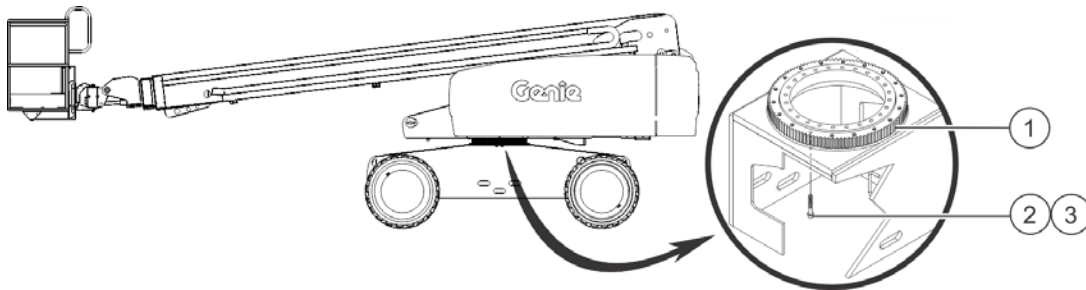
**Subject:** Lower Turntable Rotation Bearing Retaining Fasteners

**Allowable Hours:** 2 hours

*The content of this Safety Notice is intended for Owners/Dealers/Distributors of Genie products. For media-related uses, please contact [AWP.mediainquiries@terex.com](mailto:AWP.mediainquiries@terex.com) for permission to publish. Thank you!*

### Issue:

Genie has been notified of three instances where the lower turntable rotation bearing bolts in the machines referenced above have come loose causing the separation of the turntable from the chassis. **Separation of the turntable from the chassis can result in a machine tip-over or other structural failure.**



- 1 Turntable rotation bearing
- 2 Bolts, PN 1256170GT (18X)
- 3 Washer, PN 1256182 (18X)

### Action(s) Required:

**This Safety Notice requires replacing the lower turntable bearing fasteners on all machines listed in tables 1 and 2.**

### Table 1 - Affected machines within the following models and serial ranges:

Model	Serial Range	Model	Serial Range
S-60, S-60X, S-65:	S60D-1756 to 2169 S60M-997 to 1000	S-60XC, S-65XC:	S60XCH-46468 to 46595 S65XCH-46427 to 46610 S65XCM-199 to 1048
		S-60 TRAX, S-65 TRAX:	S60TXD-1915 to 1955 S65TXM-223

- 1 Locate the affected machines referenced in table 1 above within your fleet.
- 2 Remove the machine from service.
- 3 Order a replacement fastener kit PN1304210GT.

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4 Immediately inspect the lower turntable bearing retaining fasteners.

- ⦿ If a fastener is missing, the machine must remain out of service.

The machine may only be returned to service after replacing the affected fasteners.

- ⦿ If all fasteners are in place, confirm that the fasteners are torqued to specification. Follow instructions for torque specification below.

The machine may only be returned to service after confirming that the fasteners are torqued to specifications while waiting to replace the affected fasteners.

**Completion of this Safety Notice must take place as soon as possible, but no later than 30 days from receipt of the kit.**

5 Return the machine to service after replacing the fasteners.

6 Fill out and sign the completion form included in this Notice or attached to the installation instructions and return to Terex AWP Warranty Department or file a warranty claim to verify that this Safety Notice is completed.

#### Checking for torque specifications:

##### Tools required:

- 15/16 inch socket
- Socket extension, 27 inches / 700 mm
- Torque wrench, 180 ft-lbs / 244 Nm

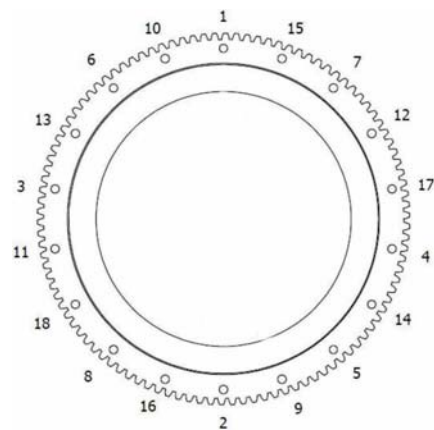
Two people may be required to perform this procedure.

**⚠ WARNING** Crushing hazard. Keep hands away from the cylinder and all moving parts when lowering the boom.

**NOTICE** Component damage hazard. Do not apply excessive force to the safety chock or damage may occur.



Working under the machine and in a star pattern, confirm that each lower turntable retaining fastener (18 X) is in place and torqued in sequence to the specification.

**Torque Specification = 180 ft-lbs / 244 Nm**



**As a reminder, the machine's Service and Maintenance Manual require that this procedure be performed during commissioning service and annually.**

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**Table 2 - Affected machines within the following models and serial ranges:**

Model	Serial Ranges		
S-60, S-60X, S-65:	S6015H-35001 to 35031 S6016H-35032 to 36172 S60H-36400 to 40455 S60X16H-35034 to 36171 S60XH-3841 to 40456	S6016M-101 to 195 S60M-400 to 996	S6015D-190 to 384 S6016D-385 to 630 S60D-640 to 1755 S60XD-872 to 1308
S-60 TRAX, S-65 TRAX:	S60TX16H-35463 to 36161 S60TXH-36437 to 40198 S65TXH-40225	S65TXM-101 to 222	S6016D-556 to 605 S60TXD-651 to 1730
S-60XC, S-65XC:	S60XC16H-35119 to 36114 S60XCH-36472 to 46426 S65XCH-45001 to 46425	S65XCM-101 to 198	

- 1 Locate the affected machines referenced in table 2 above within your fleet.
- 2 Order Kit PN 1304210GT, and replace the lower retaining fasteners on the affected machines.

**Completion of this Safety Notice must take place as soon as possible, but no later than 30 days from receipt of the kit.**

- 3 Return the machine to service after replacing the fasteners.
- 4 Fill out and sign the completion form included in this Notice or attached to the installation instructions and return to Terex AWP Warranty Department or file a warranty claim to verify that this Safety Notice is completed.

### Continued Use Instructions:

The affected machines may remain in service while waiting for the kit provided that inspection of the affected retaining fasteners is included as part of the pre-operation inspections outlined in the machine's Operator's Manual.

### Warranty:

The labor and travel distance required to perform this notice are covered under the provisions of our warranty agreement. To file a claim, logon to:

<https://www.gogenielift.com>

If you are the owner of an affected machine and are not an authorized Terex AWP dealer, please contact your nearest Terex AWP dealer for assistance in completing this notice. Only Terex AWP authorized dealers will be reimbursed for labor or any other costs associated with this notice under the provisions of our standard warranty terms and conditions.

Local norms and regulations require that the seller of a Genie machine report to Genie the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the sale. Use the Owner Update Form attached to the bulletin to indicate the new location or status of any of your machines. You may also visit our website to register your machine.

[Machine Registration\\_EMEAR http://www.genielift.co.uk/en/sales-and-support/product-registration/index.htm](http://www.genielift.co.uk/en/sales-and-support/product-registration/index.htm)

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If you need more information about filing a warranty claim, call Terex AWP Warranty Department:

UK and Scandinavia	+ 44 1476 584 333
France and Africa (except South Africa)	+ 33 237 260 986
Germany, Austria and Switzerland	+ 49 421 3770 9890
Iberica	+ 34 900 808 110
Italy, Malta, Greece and Cyprus	+ 39 075 941 8184
Central Europe, Baltics and Israel	+ 34 900 808 110
Middle East, India, Russia, and South Africa	+ 97 143 990 381 ext 119 or AWP.MEWarranty@terex.com
All other locations:	+ 31 165 51 93 22

### Is Your Machine Up to Date?

Safety of product users is of paramount importance to Genie. Various bulletins are used by Genie to communicate important safety and product information to dealers and machine owners.

Log on to [Open Bulletin Search https://www.genielift.com/en/support/safety](https://www.genielift.com/en/support/safety) to find out any open safety or product notice for your machine.

### Genie Tool for Smart Phones and Mobile Devices

Genie offers Safety and Product Notice app for all smartphones or mobile devices.

To download the app, type or copy and paste "http://webapp77.nl/genie" on your web browser, smartphone or mobile device. The first time it opens you will be asked to add it to your home screen, accept and the icon will show on your home screen.

### Enclosures:

- Customer Machine List
- Parts Order Form
- New Owner Update Form
- Completion Form